



COVID-19 Operations

City Hall

The City Hall building will remain open to the public between the hours of 8am and 5pm for use of the wi-fi and the public computer/printer. Users are encouraged to practice social distancing and use the cleaning wipes provided for any surfaces used.

City Clerk's Office

As of Thursday, March 26, City Clerk Angie Storlie will be working remotely until at least May 4, 2020. You are encouraged to contact her through email to cityclerk@bigfork.net, or by leaving a voicemail at 218-743-3782 which will be checked multiple times a day.

If you have business that is time-sensitive and must be conducted in person, leave a message requesting a meeting and we will do our best to accommodate your request.

Public Works Department

Our Public Works employees will continue to work on-site to ensure continued operation of our water and wastewater systems as well as all other essential public works services. The employees will be practicing social distancing. Please call 218-259-2989 if you have a public works related EMERGENCY. If you have an issue that is not an emergency, please instead leave a voicemail at the City Hall number, 218-743-3782.

City Council Meetings

The regular City Council meeting on Thursday, April 9, 2020 will likely be held via phone or video conferencing. Access information will be posted to the City's Facebook page once a decision is made on the method to be used.

Utility Billing Payment Options:

- On-line - visit www.ub-pay.com and use the municipal code BigforkMN628 to register to make online payments with your credit card or bank account
- Over the phone - leave a voicemail at 218-743-3782 and you will be called back to make a payment over the phone with your credit card.
- Check payments - can be mailed to PO Box 196 or dropped off in the box outside the main doors of City Hall which will be emptied daily. Please do not put cash payments in this box.